



Service Delivery and Performance Measurement - From Planning to Results

AGENDA: October 25, 2019

8:00 am – 9:00 am	Registration and Breakfast
9:00 am – 9:15 am	Opening Remarks and Introduction Sherry Sharpe President FMI-CC
9:15 am – 9:45 am	Keynote Speaker: Derek Armstrong <i>Executive Director, Treasury Board of Canada Secretariat</i> Results and Delivery in the Government of Canada
9:45 am – 10:45 am	Rohit Samaroo <i>Director Analytics, Treasury Board of Canada Secretariat</i> Performance Frameworks: Telling the Story
10:45 am – 11:00 am	Break / Networking
11:00 am – 12:00 pm	John Harrison <i>Practice Lead – Managing for Results, QMR Consulting</i> Linking Resources to Results: The Role of the Financial Advisory Community
12:00 pm – 1:00 pm	Lunch / Networking
1:00 pm – 2:30 pm	Mike Haley <i>President, Landmark Decisions Inc. and Board Member, Performance and Planning eXchange</i> Delivery Execution: Case Studies in Operational Planning & Budgeting, Costing, and Technology Enablement
2:30 pm – 3:00 pm	Break / Networking
3:00 pm – 4:00 pm	Panel Discussion: An Executive Perspective on the Integration of Financial and Non-Financial Priorities for Results and Delivery Introduction: Alison Taylor, M.A. <i>Managing for Results Practice, QMR Consulting</i> Moderator: Pablo Sobrino <i>former Associate Assistant Deputy Minister, Acquisitions Branch, Public Works and Government Services Canada</i> Panellists: Andrew Francis <i>Chief Financial Officer, Heritage Canada</i> Valerie Gideon <i>Sr. Assistant Deputy Minister, Indigenous Services Canada</i>
4:00 pm – 4:10 pm	Closing Remarks Sherry Sharpe President FMI-CC